



A N N U A L  
**IMPACT**  
**REPORT**

**2021**



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# Letter from the CEO

## Dear Friends and Supporters:

As' Salaamu Alaykum. We have lived through another year under the lingering cloud of a pandemic that has been woeful and wearying for many. Yet we are asked as believers to see the light that shines amidst the darkness of adversities as the Qur'an reminds us: "Surely with hardship comes ease; surely with hardship comes ease" (94:5-6).

By the grace of God, we have witnessed this ease at ISNA Canada as we reopened our centres in Summer 2021, albeit with the requisite precautions for health and safety. After the halting of the consumer carnival, the Mardi Gras of our product-addicted age brought by the pandemic, we have opened ourselves to a world that is offering us a new beginning.

We have started this new chapter in our shared reality, with historic Ramadan iftaar drive-thru events, Eid celebrations marking the welcoming of our

community into the centres, opening of our youth hub, much needed food bank services, return of educational programs and more. These are some of the many gratifying openings God the Generous blessed us with. As a result, we look to the future of ISNA Canada with hope and optimism.

With 2021 serving as a transition year with monumental changes lived, we believe a new foundation has been laid to realize a vision that is promising and resting on the strong shoulders of our youth, while borrowing from the wisdoms of our past.

None of us knows what tomorrow holds and the possible trials and tribulations it may bring, but whatever may come, we are filled with gratitude to our Lord for all that has been bestowed upon us, and we pray that we are made judicious and dutiful stewards of this sacred trust. We must recognize that to the extent that we have

*"With 2021 serving as a transition year with monumental changes lived, we believe a new foundation has been laid to realize a vision that is promising and resting on the strong shoulders of our youth, while borrowing from the wisdoms of our past."*

internalized our Islam, we will not suffer much from such trials or from such tribulations. The future is God's, not man's; all is His, and we travel into it as He decrees.

We ask that our exalted and generous Lord continues to bless, support, grow, and sustain our work for this community, for our Prophet - God's peace and blessings upon him -and for Him, our beloved Creator, for the short time we have been allotted here on earth.

"Will He we live, no mortal power  
Can take our lives away;  
Will He we die, to Him we pass;  
No need to feel dismay.

O may we thus through life's rough  
voyage  
With all its tempests cope;  
Make God the rock whereon we cast  
The anchor of our hope.

Come weal: to Him we give the praise;  
Come woe: on Him we rest.  
Even death is bliss to hearts assured,  
Whatever He sends is best."

With Gratitude,  
Fouzan Khan

*"We look to  
the future of  
ISNA Canada  
with hope and  
optimism."*



# WHO WE ARE

**Nabeel Mirza**  
*Chair of Board*

**Michael Singh**  
*Vice Chair of Board*

**Mostafa Soliman**  
*Treasurer*

**Absal Abdul Hafedh**  
*Board Member*

**Usman Siddiqui**  
*Secretary*

**Omayya Rakieh**  
*Board Member*

**Qadija Yusuf**  
*Board Member*

**Raadiya Mohamed**  
*Board Member*

**Mohammed Adeel  
Abbasi**  
*Board Member*

**Mustapha Ramadan**  
*Board Member*

**Wael Assal**  
*Board Member*

# OF DIRECTORS

## ISNA CANADA'S BOARD



# ISNA CANADA'S COVID RESPONSE



The COVID-19 Pandemic had a devastating global impact on daily life, mental health, religious observance and other aspects of life. Over the past year, ISNA Canada tackled the COVID-19 crisis through its characteristic determination, resilience and community

support. From converting to online programming to rolling out vaccine clinics, increasing food bank capacity and offering drive-thru Iftars, ISNA Canada was on the frontlines supporting and serving the community during this unpredictable and tumultuous time.

## PROGRAMS & SERVICES

28 Day Lockdown Series  
Virtual | Weekly & Daily Programming

**Tafsir of Juz Amma** Covering Select Chapters  
ft. Sr. Sakina Binterik  
Wednesdays // 4 Weeks // Starting January 20th  
7:30PM to 8:00PM EST // 5:30PM to 6:00PM MST

ISNA CANADA zoom

Physics	10AM-12PM
Math	1PM-3PM
Biology	3PM-5PM
English & Social Science	5PM-6PM
French	6PM-7PM
Chemistry	7PM-9PM

**LEVEL UP** GRADE 9-12 TUTORING  
FOUR SATURDAYS

### And more!

- Knowing & loving Allah SWT - Grades 1-4
- Building bonds - Grades 5-8
- From the heart of Arabia - Grades 9-12





**2 Month Campaign**  
 Provided free meals for long term care staff - in partnership with Paramount Fine Foods and Islamic Relief Canada.

**Covid Relief Boxes**

**1,933**  
 Covid Relief Boxes Distributed



Each box of non-perishable items was delivered to community members for those who had lost their jobs and were unable to make ends meet, had COVID-19 and couldn't leave the house, or were at high risk of contracting COVID-19.

**And more!**  
 Qur'anic Guidance for Change - Sh. Ehab Kelani (Daily)  
 Ayatul Ahkam - Sh. Abdalla (Weekly)  
 Purification of the heart - Dr. Ali Albargouthi (Weekly)  
 Youth Book Clubs (Weekly)  
 Picture Perfect: Photography Class (Weekly)  
 Coloring Spaces: Painting Workshop (Weekly)



## Vaccine Clinics



**300+**  
Vaccines Administered

Throughout the rollout of the COVID-19 vaccine, ISNA Canada determined that it was imperative for our organization to partner with Peel Public Health and other community partners to administer COVID-19 clinics for the local community.



## Food Bank



**600+**  
Families Served  
Every Month

The ISNA Food Bank, established in 2008, has been running for 11 years with support from 65 volunteers dedicated to serving individuals in the Greater Toronto Area experiencing food insecurity. The ISNA Foodbank saw a dramatic increase in visits during the COVID-19 pandemic prompting the foodbank to continue to serve the community despite all restrictions.

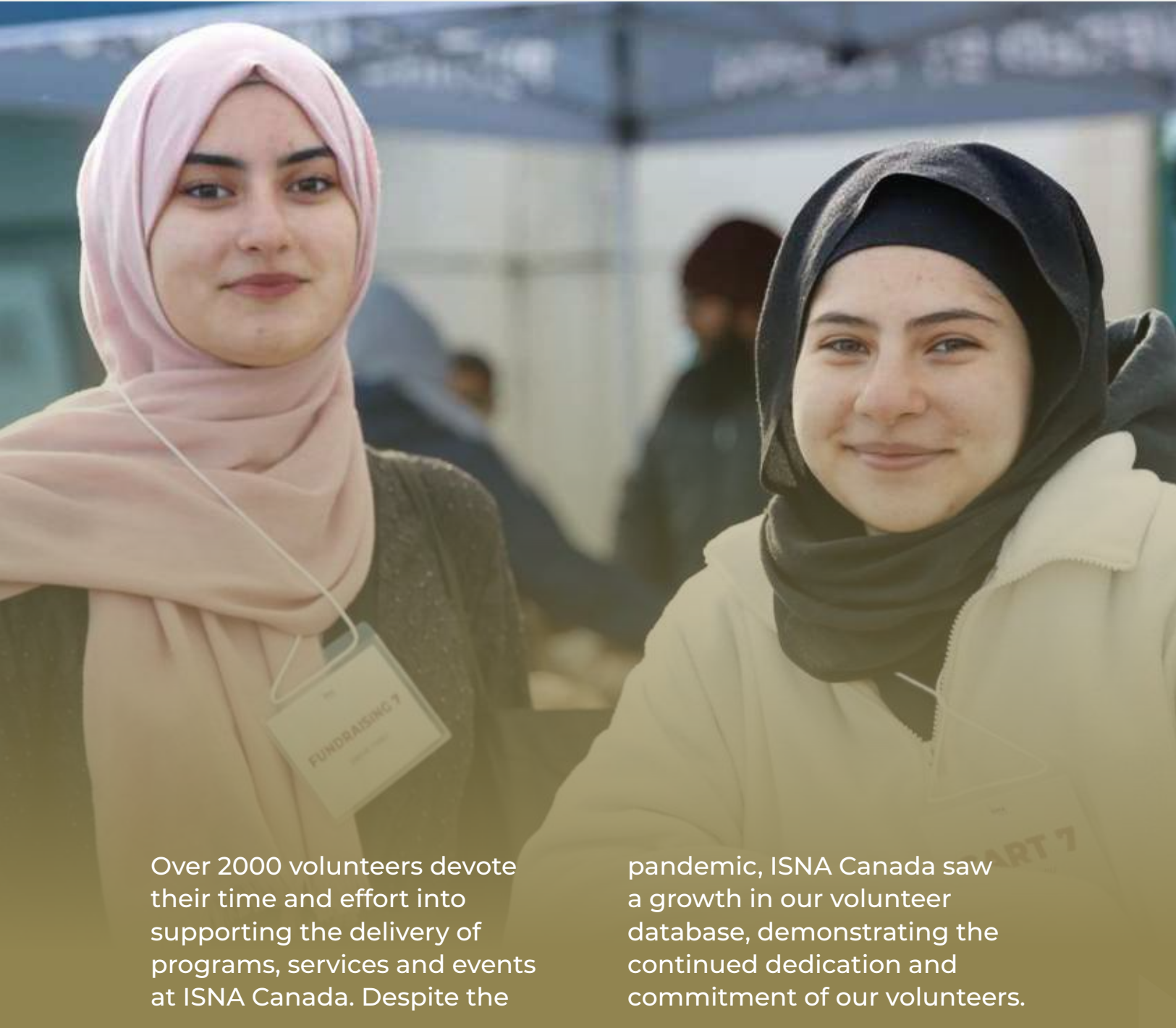
## Counselling Service



During the COVID-19 pandemic, ISNA Canada's focus on providing mental health services increased. We provided spiritual counselling services both in-person and online.



# OUR VOLUNTEERS



Over 2000 volunteers devote their time and effort into supporting the delivery of programs, services and events at ISNA Canada. Despite the

pandemic, ISNA Canada saw a growth in our volunteer database, demonstrating the continued dedication and commitment of our volunteers.

**3695**

Volunteers Engaged

**14,039**

Volunteers Hours Completed



## Walk the Talk



*Packaging Meals and Distribution with Mississauga Food Bank*  
*Snow Shoveling with Muslim Neighborhood Nexus*  
*Shelter run*  
*Tree Planting at Totoredaca Park*



# Jami Mosque

FOUNDED IN 1969

Jami Mosque is the oldest existing Mosque and Islamic Centre in the City of Toronto. Dubbed “Ummul Masajid” or “The Mother of All Mosques in Toronto”, it is where pioneering imams, scholars, and leaders of the GTA have taught, led, and connected for decades. Jami Mosque was initially built as a church in 1910, and was purchased in 1969 by Toronto’s Muslim community and converted into a Muslim place of worship.



إِنَّا لِلَّهِ وَإِنَّا إِلَيْهِ رَاغِبُونَ

Brother Amjed Syed spent the last 40 years of his life serving his community as the caretaker for Jami Mosque in Toronto. Over the 4 decades he spent at Jami Mosque, he was instrumental in keeping the Mosque running on a daily basis, 24 hours a day, come rain or shine. Br. Amjad sadly passed away in 2021 after being diagnosed with COVID-19, leaving a void in the hearts of the Toronto Muslim community. He was described as exemplary in his temperament and service, diligent and conscientious and deeply responsible with the service he provided. The ISNA Canada and Jami Mosque community continue to

remember and mourn one of the longest-serving members of our community.

May Allah grant him the highest of places in Jannah and the company of the Prophet ﷺ.

*“He loved everybody in the community. For 40 years, every single day, he used to serve the masjid (mosque) and the community — it's not an easy task.”*

- Shaykh Hamdy Abdelghaffar



# Yellowknife

The Community of 600 Muslims



The City of Yellowknife, the capital city of The Northwest Territories, is currently the home of over 600 Muslims. The Yellowknife Muslim Community has struggled with the reality of not having a proper place to pray, worship, socialize with the community and connect with their Islamic identity. Previously praying out of a deteriorating and sinking structure, and currently praying out of an undersized temporary Musallah, there are large pockets of the community that are underrepresented and underserved.

The old Islamic Center of Yellowknife was demolished with plans to rebuild the Mosque; however, the pandemic halted these plans for over two years and

the Yellowknife community remains without a functioning Mosque.

ISNA Canada is committed to supporting our Yellowknife Community in rebuilding their Mosque and Community Center. This Center will provide the Yellowknife community with:

- A main prayer hall
- A multi-purpose area to facilitate community gatherings, celebrations, Iftar etc.
- A youth hub
- A dedicated funeral space for ghusl
- Classrooms, a computer room and a library

## Halal Certification Services

**67**  
clients

**26**

**Food Industry**

**11**

**Pharmaceuticals**

**11**

**Meat Processor**

**9**

**Nutraceuticals**

**3**

**Health & Beauty**

**2**

**Dairy Products**

**2**

**Abattoirs**

**1**

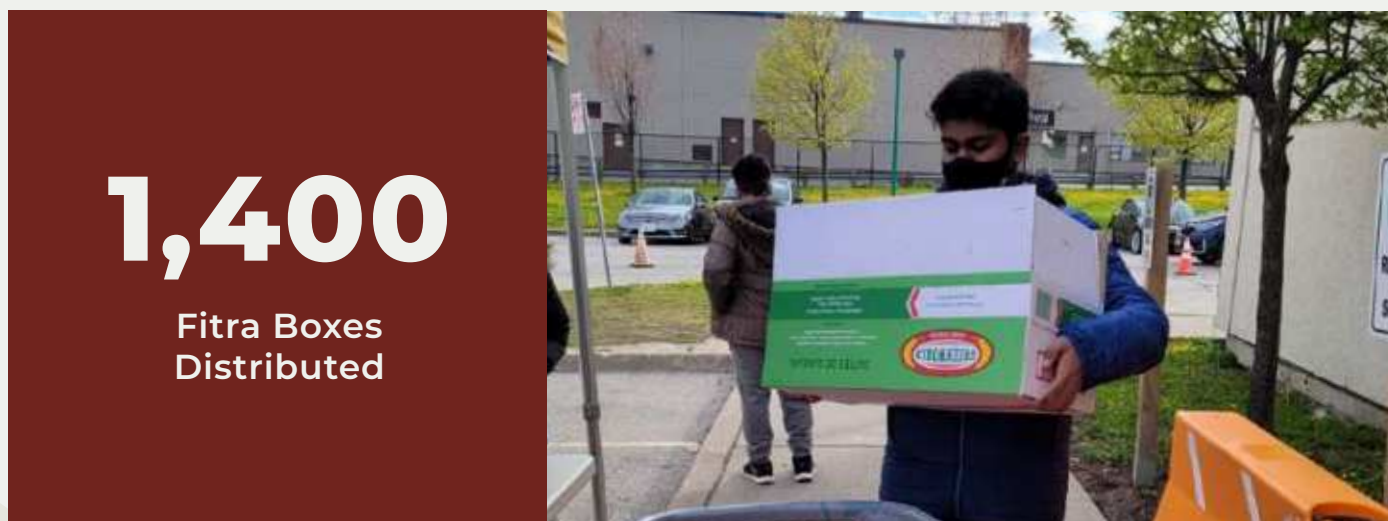
**Farm**



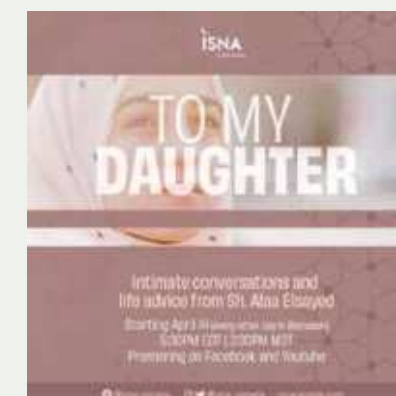
# Ramadan at ICC

COVID-19 had a significant impact on the observation of the holy month of Ramadan. With lockdown measures in place, mosques were operating at capacity and there were

restrictions on visiting family and friends, making the month an unusual occasion. ISNA Canada was determined to continue to offer its services whether in-person or through a hybrid model.



## Online Spiritual Programs





# Eid ul Fitr

# Eid al Adha

**1,521**

Individuals in  
13 Eid Congregations



**10,000+**  
Community Members  
in Attendance

**40**  
Attractions



**10,000+**

Community Members  
in Drive-thru





# Post-Pandemic

*Return to Normal*



## *The Launch of Our Youth Hub*

ISNA Canada launched the youth hub - a space for reflection, engaging conversations, meaningful youth programming and a place to feel home.





# Summer Camps



**2** Camps



**234+**  
Campers

# Canada Summer Jobs



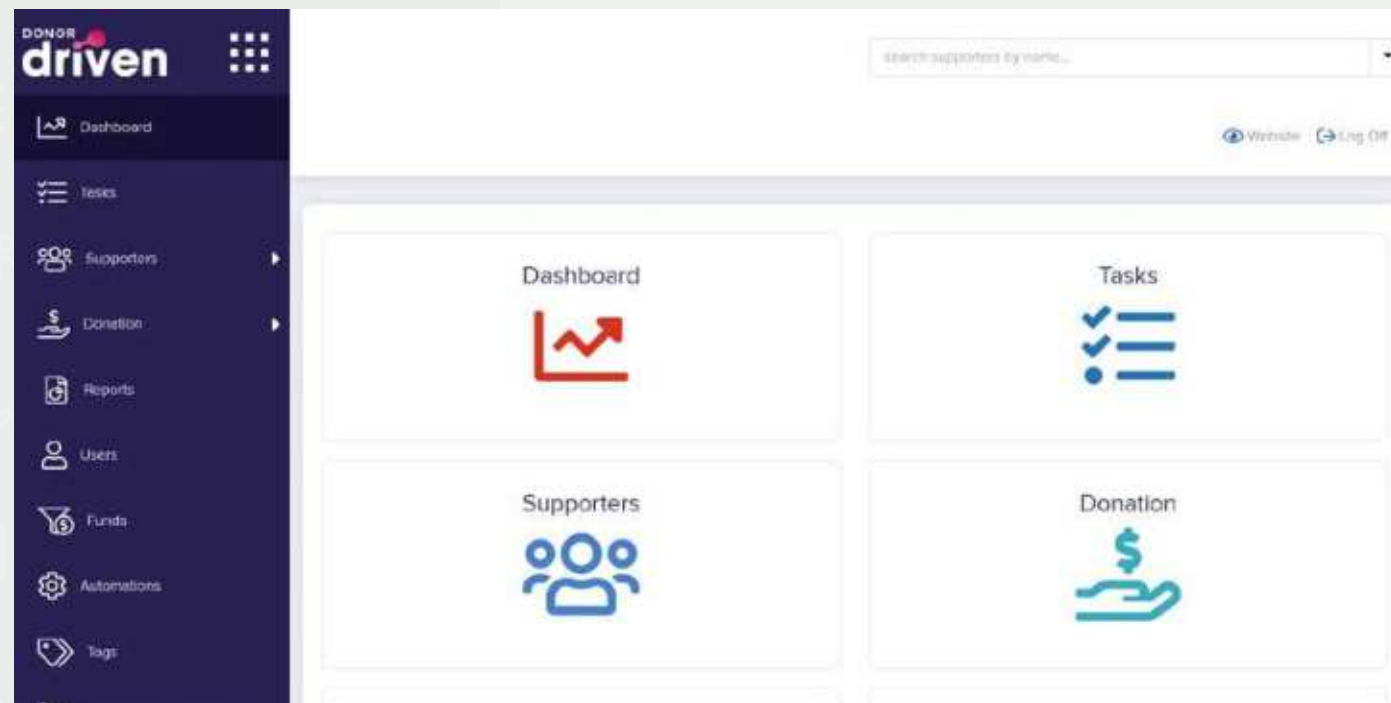
**32**  
Employed  
Interns





# Innovations and Upgrades

## Customer Relationship Management System



2021 was the year that ISNA Canada invested in a Customer Relationship Management (CRM) System in order to be better equipped to serve its donors. This Customer

Relationship Management allowed ISNA Canada to be more dynamic by digitizing all of our volunteer, donor and membership engines.

## Parking Lot Project

ISNA Canada's post-pandemic priorities included investing in a new parking lot due to the previous parking lot requiring urgent repairs. The community came together to raise funds for this vital project and the new parking lot is now a multi-faceted space that can be transformed from a lot to an outdoor event space hosting thousands of community members.

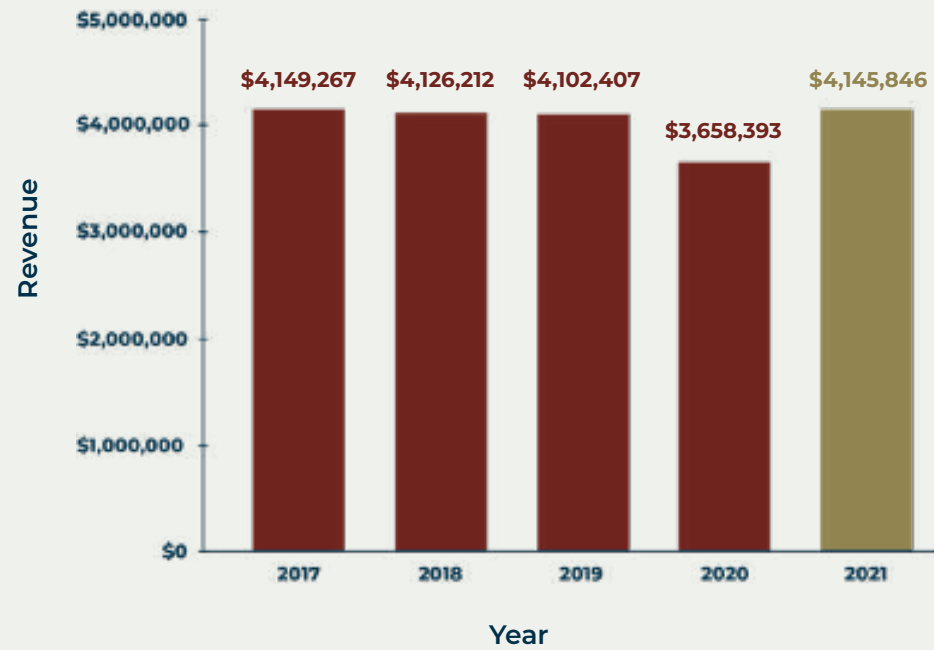




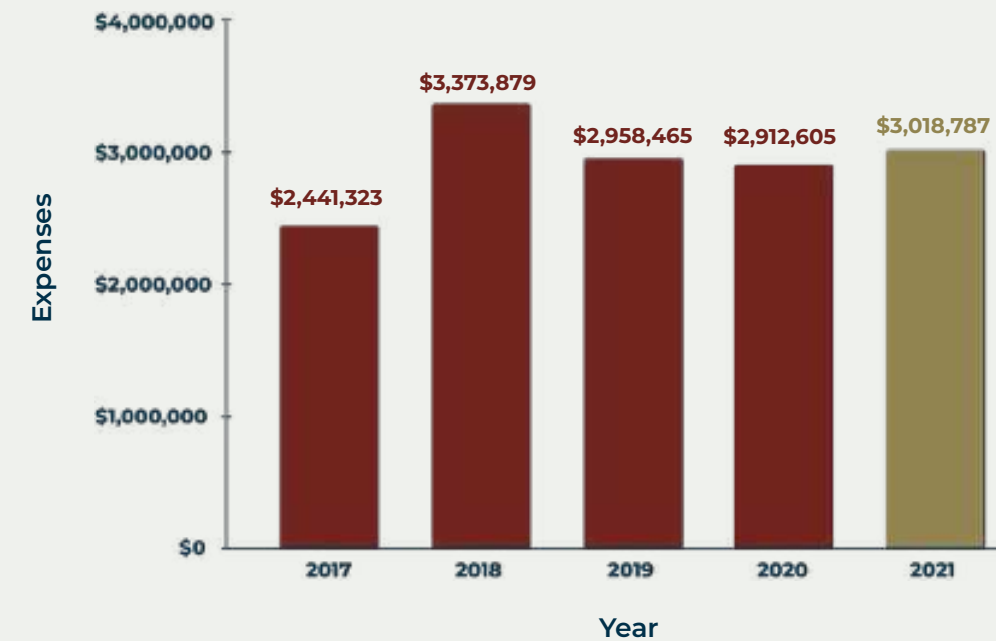
# Finances

ISNA Canada's financial health continues to improve year on year despite COVID-19 restrictions, ensuring we are on target towards our economic priorities. Information presented is based on the audited Annual Report for 2021.

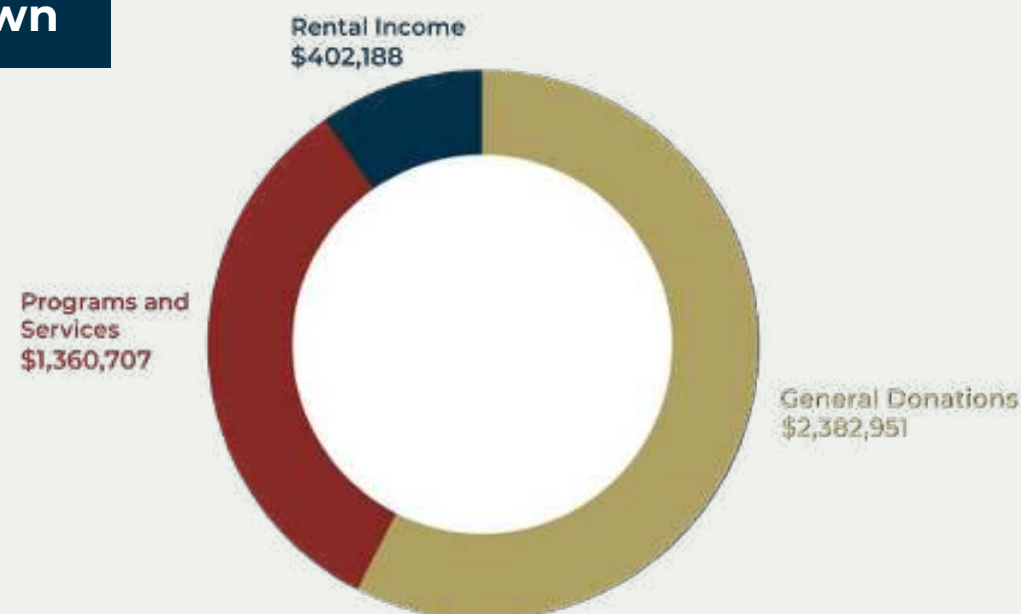
## Revenue



## Expenses



## Revenue Breakdown








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